

Welcome to the Mobile Site for Peirce College Online Classes and Class Companion Websites

1. How do I access the mobile web site?

The URL is <http://m.peirceonline.net>

2. How do I login?

Since you access your classes by going to the my.peirce.edu portal and using the Access Your Online Classes link, you may not have the user name and password that is used for the class websites. To get access to your classes on the mobile site, go to <http://m.peirceonline.net> and click the link at the bottom of the login screen to have an access link emailed to you.

If you have problems with your access key, most likely there is a discrepancy between the email address you used to request an access key and the one we have on file. Make sure that you are using the right email address and repeat the access key request process. The access key is only valid for 60 minutes, but you can request as many as you like.

If the email address we have on file is not an email address you have access to on your mobile device, you will need to forward it to an account that can be accessed by your smart phone.

4. What if I get an error signing in? How do I clear my cookies?

You may receive an error message when you login. Clearing cookies will resolve this issue. Follow these steps below.

From an iPhone

- a. Launch settings
- b. Select Safari
- c. Touch clear cookies button

From an Android

- a. Launch the Browser
- b. Touch Menu button on bottom of phone
- c. Select More
 - i. Select Settings
 - ii. Touch Clear all cookie data

5. Can I access the mobile site from my PC or Mac?

Yes. You can access the mobile web site on any traditional PC or Mac. But you must use a modern browser with good HTML5 support. Here is a list of supported browsers. IE 8 AND EARLIER IS NOT SUPPORTED, BUT IE 9 IS EXPECTED TO WORK.

1. Chrome
2. Safari
3. Opera
4. Firefox

6. When I login, why does the page display like this?

This is a mobile website that is designed for widescreen smartphones. Some phone screens may distort the information.

7. How to I put an icon on my iPhone Home Screen?

When you access the mobile URL, select the plus sign on the bottom of the browser tool bar. Select "Add to Home Screen." This will place an icon on the iPhone's home screen that can be used to go directly to the mobile website.

8. Where do I click to respond to discussions?

Below a discussion topic, there is a field with the words "Post a response to [subject name]." Tap this box to display the response form.

10. How do I get my access key setup when I get a new phone?

When you access <http://m.peirceonline.net> from your new phone you will be able to request another key. Follow the directions in Step 2 above.

11. How do I logout?

Tap the "Menu" button in the top right corner, and then tap "Logout."

12. What if I run into technical trouble?

Contact the Help Desk at 877.670.9189 or at HelpDesk@Peirceonline.net or through live chat. Click the Help link in your course website and then choose Contact Help Desk.

13. Is there a video I can watch for detailed explanations of how to use the mobile site?

Yes. Since Students and Faculty have slightly different capabilities, there are two videos. Please note that the videos instruct you to enter your user name and password to access your classes. Since Peirce College uses a Single Sign On from the my.peirce.edu portal, please follow the login instructions above in step 2.

[Click here to see the student view video.](#)

[Click here to see the instructor view video.](#)